

JANUARY 2013

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

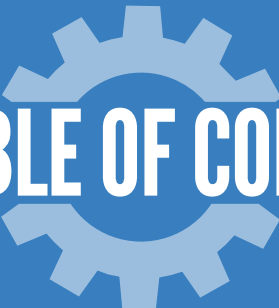


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **To be announced in March.**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$594,893,822.59**

Trust Fund Balance: **\$37,953,669.63**

Number of Employers in the Shared Work Program: **423**

Number of Affected Employees in the Shared Work Program: **32,170**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in January: **645**

SIF Balance (as of last day of January): **\$7,508,968.35**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **\$0**

Average Cost Paid on New PTD Claims: **\$0**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in January: **107**

First time payments which were due but held in January: **\$2,005,979.28**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in January: **772**

Total Amount of 1st Payments which were due but held in January: **\$25,434,926.66**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,146**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$902,272**

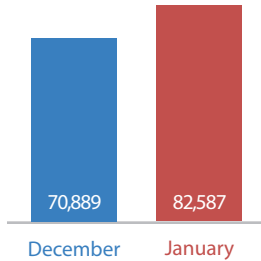
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$72,000**

Number of Missouri Miners Trained: **559**

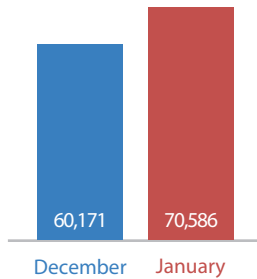
Number of Hazards Found at Missouri Mine Sites: **100**

Number of Miners Assisted by Hazards Removed: **761**

CALLS ANSWERED



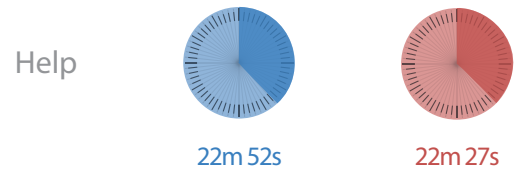
CALLS IN QUEUE



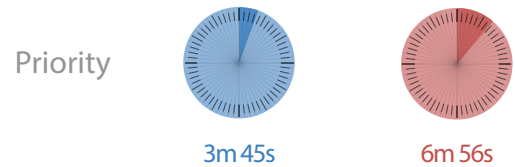
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

Dec. 459 / \$164,112.45 Amounts Jan. 489 / \$197,683.26 Amounts

National New Hire Overpayment Cases due to Crossmatch

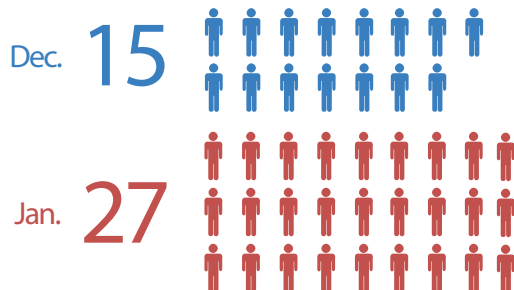
Dec. 1,561 / \$705,249.56 Amounts Jan. 1,190 / \$559,361.19 Amounts

UI Cases Referred for Prosecution

Dec. 41 / \$833,561 Recovered* Jan. 34 / \$944,987 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

Dec. 1,876 / Jan. 540 / YTD: 540

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

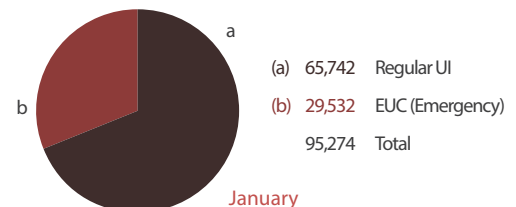
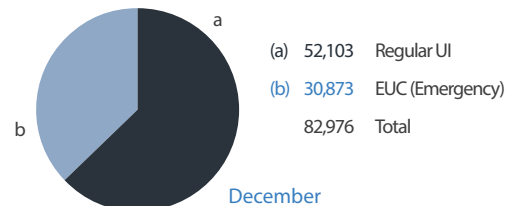
Dec. 130 / Jan. 95 / YTD: 95

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Dec. \$374,692 / Jan. \$126,611 / YTD: \$126,611

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

from 2012 Interest Assessment



Total Interest Assessment: \$22,562,492.07

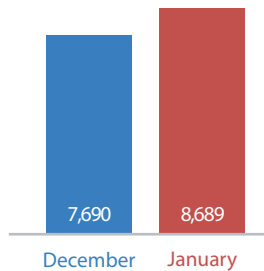
Collected: Dec. \$21,917.02 / Jan. \$18,284.30

Outstanding: Dec. \$182,178.19 / Jan. \$163,893.89

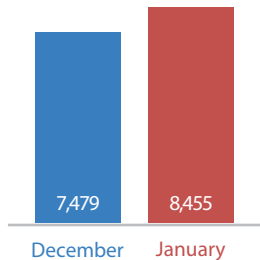
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

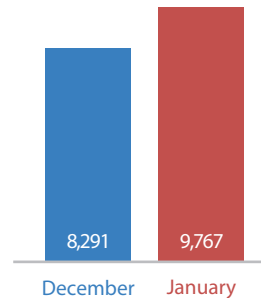
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



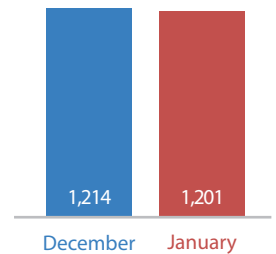
FIRST REPORTS OF INJURIES (FROIs) FILED



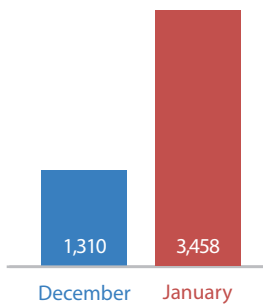
WORKERS' COMPENSATION CASES PROCESSED



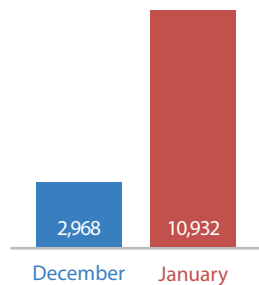
CLAIMS FOR COMPENSATION RESOLVED



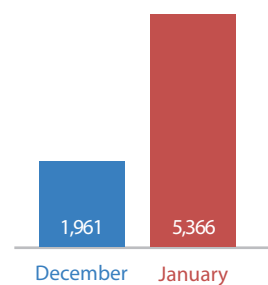
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Dec. 0
Jan. 3



ELECTIONS HELD

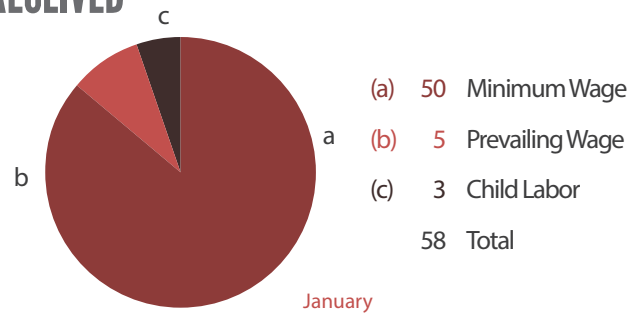
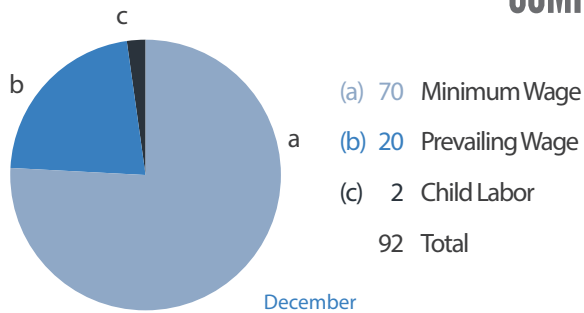
Dec. 0
Jan. 0



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

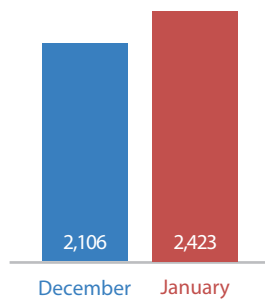
Dec. 0
Jan. 0

COMPLAINTS RECEIVED

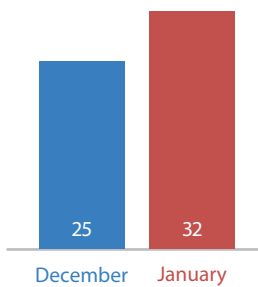


CALLS ANSWERED

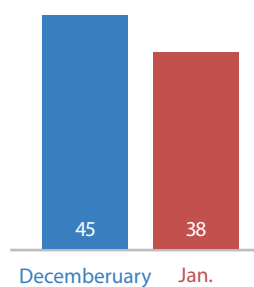
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

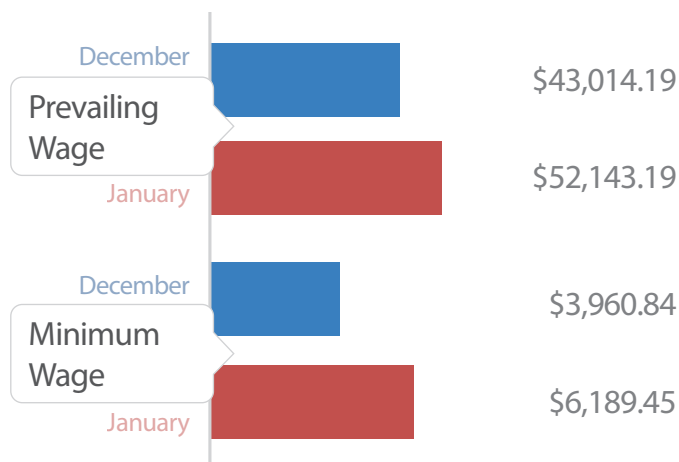


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

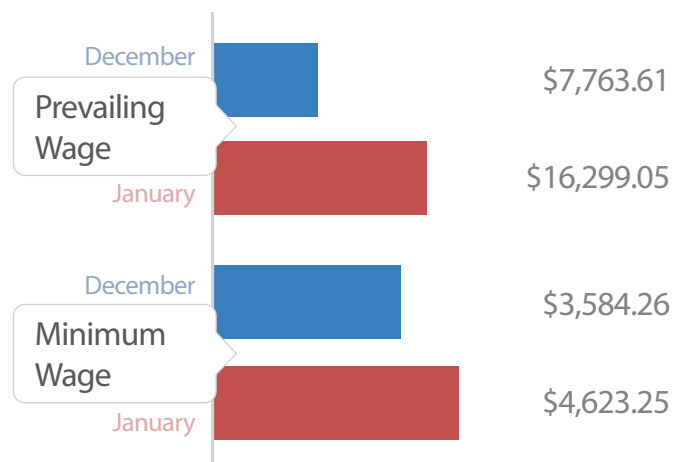


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

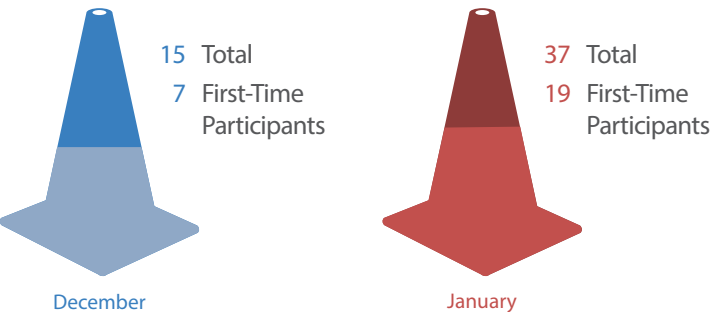
Restitution Assessed



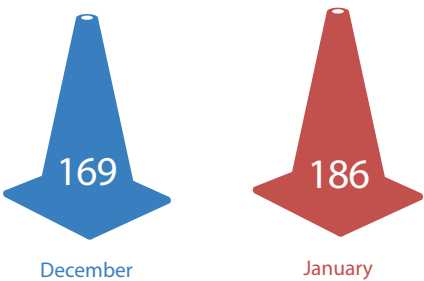
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



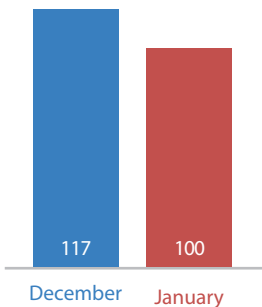
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



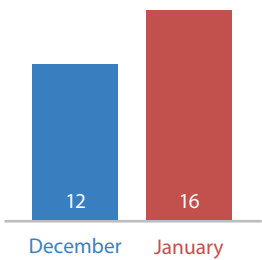
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

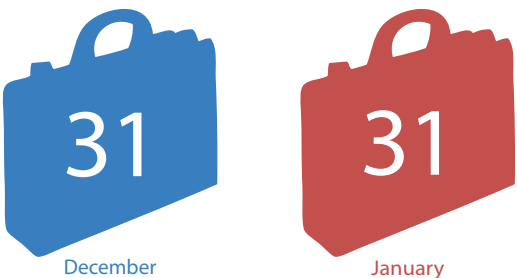
CASES CLOSED



CASES SETTLED *(includes conciliations, mediations, early resolutions)*



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

Month	Within 180 Days	After 550 Days	Total
December	14	1	35
January	8	2	19



CASES SET FOR HEARING Dec. 0 / Jan. 2

CASES APPEALED IN CIRCUIT COURT Dec. 0 / Jan. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	December	January
Participants	132	98
Sessions	2	3

WEBSITE HITS FOR SPECIFIC PAGES

DIVISION OF WORKERS' COMPENSATION WEB HITS

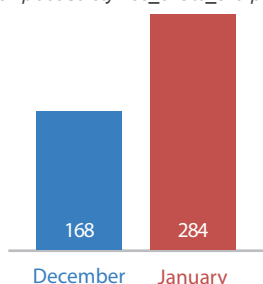
December	January	
7,473	11,170	Workers' Compensation http://www.labor.mo.gov/DWC/ http://www.labor.mo.gov/DWC/about.asp
570	1,008	Second Injury Fund http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp

DIVISION OF LABOR STANDARDS WEB HITS

December	January	
7,975	10,189	Minimum Wage http://www.labor.mo.gov/DLS/MinimumWage/
3,164	4,238	Wage & Hour http://www.labor.mo.gov/DLS/General/

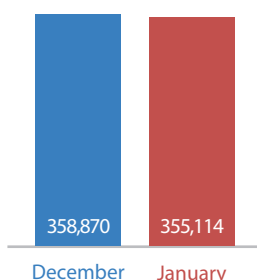
ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp



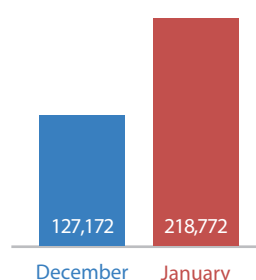
UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



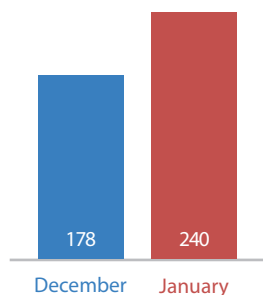
USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



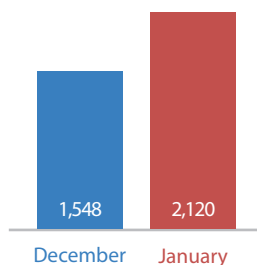
WORKERS' SAFETY PROGRAM

http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp



MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



**TOTAL LABOR.MO.GOV
WEBSITE HITS
JANUARY
1,039,586**

Total Views for MoLaborDept Channel: 313,905

Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri 6,792 views
2. What's Next? 3,103 views
3. What's Next? - Part 1 959 views
4. Calculating Your Weekly Benefits 945 views
5. What's Next? - Part 2 677 views

5 Most Recent YouTube Videos

1. This Week In Labor: February 11, 2013 83 views
2. On-Site: Making Your Workplace Safer 77 views
3. This Week In Labor: February 4, 2013 154 views
4. Worker Protection Center: Report Your Workplace Injury 47 views
5. This Week In Labor: January 28, 2013 152 views

Featured Video on YouTube <http://youtu.be/0EQ5oamykMA>

